



No. 03/2024
Date: 16/02/2024

PUBLIC CALL

FOR SUPPORT OF MICRO, SMALL AND MEDIUM ENTERPRISES TO INVEST IN RENEWABLE ENERGY SYSTEMS - Sanitary Water Heating Solar System

Since 2021, the energy crisis affecting Europe has exacerbated the situation of sustainable electricity supply for the citizens of the Republic of Kosovo. Insufficient domestic energy production capacity, dependence on imports, and unstable electricity prices in the international market have created uncertainties in electricity supply. Such a situation is considered to also hinder the economic development of the Republic of Kosovo, consequently incurring high costs for households and businesses.

The reduction of consumption through the increase of Energy Efficiency (EE) influences the reduction of the demand for electricity, helping households and businesses in reducing electricity bills and improving the security of the supply.

Considering this unstable energy supply situation, the Government of the Republic of Kosovo has undertaken concrete measures to address it. In line with Decision ¹ No. 29/112, dated 13.12.2022, supplemented by Decision ² No. 03/128, dated 16.02.2023, the Government of the Republic of Kosovo has approved the Action Plan on Mitigating the Immediate Socio-Economic Impact of the Energy Crisis, amounting to seventy-five (75) million euros, as a prerequisite for benefiting financial funds from the European Union (EU) for the Annual IPA Program 2023.

This Plan foresees the implementation of measures with immediate and short-term effects, through direct financial support for families in need and with social disadvantage for the winter period, promotion of energy saving by residential consumers, support of families through increasing energy efficiency in residential units and buildings as well as investments in efficient equipment and renewable energy systems for households and Micro, Small and Medium enterprises.

Based on Measure five (5) of the Action Plan on Mitigating the Immediate Socio-Economic Impact of the Energy Crisis, the Ministry of Economy (ME) announces a Public Call for support of Micro, Small and Medium Enterprises (MSME), especially those in need, to invest in renewable energy systems - Sanitary Water Heating Solar System.

¹ <https://gzk.rks-gov.net/ActsByCategoryInst.aspx?Index=3&InstID=3&CatID=30>

² <https://gzk.rks-gov.net/ActsByCategoryInst.aspx?Index=3&InstID=3&CatID=30>



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1 EQUIPMENT WHICH WILL BE SUBSIDIZED FOR MICRO, SMALL AND MEDIUM ENTERPRISES (MSMEs)

Installation of the Sanitary Water Heating Solar System

To qualify for a subsidy, your enterprise must be Micro, Small or Medium according to Law No. 04/L-220 on Foreign Investments:

- Micro Enterprise (employ up to nine (9) employees³);
- Small Enterprise (employ from ten (10) to forty-nine (49) employees ³);
- Medium Enterprise (employ from fifty (50) to two hundred and forty-nine (249) employees ³).

Each applicant is entitled to benefit from the subsidy for only one (1) Sanitary Water Heating Solar System for one (1) business and the system purchased must be new.

³ The number of employees for Micro, Small and Medium Enterprises (MSMEs) is verified directly by the Tax Administration of Kosovo (TAK) for the period January – December 2023.



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2 TECHNICAL AND GENERAL CRITERIA

In the table below you can find the application criteria, the technical criteria, the value of the subsidy and additional clarifications for the system to be subsidized.

Table 1.0

SYSTEM	APPLICATION CRITERIA	TECHNICAL CRITERIA OF EQUIPMENT	SUBSIDY VALUE	ADDITIONAL CLARIFICATIONS
Installation of the Sanitary Water Heating Solar System⁴	<p>a. Entitled to apply are all those businesses whose monthly electricity consumption is not less than 250 kWh/month for at least ten (10) months within the last twelve (12) months⁵;;</p> <p>b. Annual electricity consumption is at minimum 5000 kWh.</p>	<p><u>A. Solar thermal panels</u> (<i>vacuum tube solar panel, or flat solar panel</i>)</p> <ul style="list-style-type: none"> ▪ Equipped with the CE conformity label. ▪ Thermal efficiency $\eta \geq 56\%$ or zero-loss efficiency > 0.75 ▪ Absorption $>$ ninety (90); ▪ Constructed with high quality, impact resistant, 	<p>Forty percent (40%) of the investment value of the complete solar system for water heating is subsidized, up to a maximum of 300 €/m² meter of solar panel (including installation costs and equipment: the heat accumulator, pumping system, and piping), and not exceeding a total subsidy value of €4000.00.</p>	<p>Solar system means: (i) Solar panels; (ii) heat accumulator/boiler for sanitary water, and (iii) connecting pipelines between the panels and the heat accumulator/boiler and the module together with the recirculating pump and the automation/temperature sensors.</p>

⁴ Due to greater savings of energy, thermal insulation of the building as a preliminary measure is always preferred.

⁵ In the e-Kosova online application form, the applicant will be required to enter the customer's number of the electricity bill (according to the KESCO bill), and through the customer's number of KESCO company will be obtained the information on electricity consumption expenses. The minimum electricity consumption value of 250 kWh/month is required as evidence that the business is active.



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		<p>using impact resistant, anti-reflective solar glass;</p> <ul style="list-style-type: none">▪ Copper absorber tube, with ports for panel temperature and ventilation sensors;▪ Thermal coefficient $k1 > 3.8 \text{ W/m}^2\text{K}$;▪ Heating coefficient $k2 > 0.01 \text{ W / m}^2\text{K}^2$;▪ Insulation R10 poly-isocyanate foam plate or mineral wool with thermal conductivity 0.035W/mK;▪ Suitable for installation according to DIN 1988, EN 12828 and DIN 4753.▪ Stagnation temperature $< 200 \text{ }^\circ\text{C}$;▪ Max. working pressure ten (10) bar▪ Glycol heat transfer medium. <p><u>B. Heat accumulators / boiler</u></p>	<p>For businesses owned or co-owned by women from 51% shall be subsidized €200 additional to total, per business. Ownership and co-ownership are evidenced by the business certificate.</p>	<p>Based on the information from the manufacturers' labels, it is recommended that the ratio of the area of the solar panel / capacity of the heat accumulator (boiler) be one square meter (1m²) of solar panel for fifty (50) - seventy-five (75) liters of the heat accumulator/boiler.</p>
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		<ul style="list-style-type: none">▪ Capacity – the volume of the heat accumulator/boiler of 150L and higher according to the needs for warm water;▪ Energy class must be minimum "C";▪ Equipped with the CE conformity label. <p><u>C. Pumping module</u></p> <ul style="list-style-type: none">▪ Energy efficiency index EEI to be ≤ 0.23.▪ Equipped with the CE conformity label.		
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3 HOW TO APPLY FOR SUBSIDY

The subsidy application is divided into two (2) phases and in the two (2) phases the application is made online through the e-Kosova platform.

You must have an individual or business account through which the e-Kosova platform will identify the businesses in which you are an owner or authorized representative. The application can be made by the shareholder/s or the person authorized by the company.

Application steps

Phase I

1. Make sure you meet the application criteria regarding electricity consumption here: <https://ekosova.rks-gov.net/493>
2. Download the “Appendix 1” form from the e-Kosova platform at the link above and with the help of the installation company fill in and upload the form;
3. Upload the photo of the area where the water heating solar system will be installed;
4. Upload the proof from TAK proving that the business does not have any obligation or debt to TAK or is in a tax obligations agreement with TAK.
5. Business certificate proving that the business is owned or co-owned by women from 51% (it applies only in cases when the business is owned or co-owned by women).

After verification by the commission that the required documentation is in conformity with the criteria, you will be notified that you have been qualified for this phase and can proceed with the installation of the sanitary water heating solar system according to the technical criteria specified in the Call. You will be notified about the results of the application in phase I according to the official deadlines, within ten (10) working days from the moment of application.

You will receive the link for application for the second phase in the email address by which you opened your e-Kosova account.

Phase II

After installing the sanitary water heating solar system, in accordance with the criteria specified in the Call, you must apply for the Phase II through the e-Kosova platform in order to be able to benefit from this subsidy, by uploading the following documents:

1. Fiscal coupon or regular invoice with proof of payment through bank transfer of the purchase of the system (the date of purchase must be from the date of the announcement of the Call on 16.02.2024);



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2. Photos of the installation of the sanitary water heating solar system (panel, heat accumulator/boiler, pump);
3. Photos of the labels containing the technical characteristics of the devices including the serial number (panel, heat accumulator/boiler, pump);
4. Photos for the data for the model and name of the manufacturer for devices: solar panel; pumping module and water accumulator.
5. Photos of CE conformity certificates of devices (panel, boiler, pump);
6. Your subsidy agreement will be automatically generated on the e-Kosova platform. This agreement must be downloaded, **signed**, and uploaded along with the above-mentioned documents.

At this stage, you are required to enter the bank account number of the business, which must be in the name of the business and with any of the licensed banks within the Republic of Kosovo.

After uploading the documents listed above on the e-Kosova online platform, you will receive one (1) automatic notification with the following content: *“Your application has been successfully completed. Your application will be evaluated by the relevant Commission of the Ministry of Economy, which will review whether the evidence uploaded on the e-Kosova platform is in conformity with the criteria of this Call. You will be notified of the results of the application according to the official deadlines”*.

If your application is evaluated positively by the relevant Commission of the Ministry of Economy (ME), you will be notified through the e-Kosova platform and you will receive the funds of the subsidy in your bank account.

The sanitary water heating solar system must be installed and ready for inspection by the time you apply for the second phase.

Application deadline

The application deadline for the first phase is until **30 April 2024**, or until spending the budget allocated for this Call. Applications received in the first phase will be reviewed on the **“FIRST COME, FIRST SERVED”** basis, therefore we encourage you to apply as early as possible.

Meanwhile, the deadline for the second phase is until **31 July 2024**.



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Right to appeal

Applicants who consider that their application has not been evaluated correctly by the relevant Committee of the Ministry of Economy (ME), can exercise the right to appeal within the deadline of thirty (30) days from the day of receipt of the notice, in accordance with the Law on General Administrative Procedure (LGAP). The appeal shall be addressed to the Ministry of Economy (ME), as the authority that published the Call to the email address: komisoni.ankesa@rks-gov.net

Additional clarifications:

For more information and additional clarification regarding the application phases, please contact us in writing via e-mail:

✉ info.subvencionet@rks-gov.net or alternatively, you can contact the following phone numbers:

☎ 038 200 215 89

☎ 038 200 215 55

From Monday to Friday, starting from: 08:30-12:00 and from 13:00-16:00.



Appendix 1: Application form (completed with the assistance of the installation company)

I. Applicant details	
Name of the business applying:	
Unique Identification Number (UIN) of the business:	
Address of the business where the system will be installed:	
Phone number:	
E-mail address:	
The following data to be completed by the installation company	
II. Sanitary Water Heating Solar System data	
Type of solar panels:	<input type="checkbox"/> panel with vacuum tubes <input type="checkbox"/> flat panel
Number of panels:	_____ pcs
Total area of solar panels:	_____ m ²
Volume capacity of heat accumulator/boiler:	_____ liters
Estimated cost according to the offer for the sanitary water heating solar system per m ² :	_____ Euro/ m ²
Total cost estimated according to the offer for the sanitary water heating solar system:	_____ Euro
III. Installer and statement on technical standards	
Installer business name:	
Unique Identification Number (UIN) of the installer:	
E-mail address:	
Phone number:	
IV. Criteria selected for verification:	
Device data:	Minimum criterion required (mark with an X if the criterion is met)
<u>Solar panel:</u>	<input type="checkbox"/> Thermal efficiency $\eta \geq 56\%$ or zero-loss efficiency > 0.75 <input type="checkbox"/> Equipped with the CE conformity marking.



<u>Heat accumulator / boiler:</u>	<input type="checkbox"/> Minimum energy class “C” <input type="checkbox"/> Equipped with the CE conformity marking. <input type="checkbox"/> Capacity – the volume of the heat accumulator/boiler of 150L and higher according to the needs for warm water;
<u>Pumping module:</u>	<input type="checkbox"/> Energy efficiency index EEI to be ≤ 0.23 . <input type="checkbox"/> Equipped with the CE conformity marking.
V. Minimum technical criteria required: (mark with an X if the criterion is met)	
<u>Solar thermal panels</u> <input type="checkbox"/> Absorption > 90; <input type="checkbox"/> Constructed with high quality, impact resistant, using impact resistant, anti-reflective solar glass; <input type="checkbox"/> Copper absorber tube, with ports for sensors of collectors temperature and panel panel ventilation; <input type="checkbox"/> Thermal coefficient $1 > 3.8 \text{ W/m}^2\text{K}$; <input type="checkbox"/> Heating coefficient $k_2 > 0.01 \text{ W / m}^2\text{K}^2$; <input type="checkbox"/> Insulation R10 poly-isocyanate foam plate or mineral wool with thermal conductivity $0.035\text{W}/(\text{mK})$; <input type="checkbox"/> Suitable for installation according to DIN 1988, EN 12828 and DIN 4753; <input type="checkbox"/> Stagnation temperature < 200 °C; <input type="checkbox"/> Max. working pressure 10 bar; <input type="checkbox"/> Glycol heat transfer medium / Water mix; <input type="checkbox"/> Quality test according to 12975 or ISO 9801 standard.	
I hereby declare that the project: Installation of the sanitary water heating solar system meets all Technical Standards according to Call No. 03/2024 dated 16/02/2024.	<i>Name and surname, signature of the responsible person authorized by the supplier/installation company and stamp.</i>

Completing this form means authorizing the institution to use the data included herein for the purposes of this Project!

Note: According to the Criminal Code of the Republic of Kosovo, Article 299 Defrauding purchasers, “Whoever, with the intent to defraud purchasers, distributes products stamped with written data that does not correspond to the content, type, origin or quality of the product, distributes products whose weight or quality does not correspond to what is regularly expected in such products or distributes products without a stamp indicating the content, type, origin, or quality of the product when such a stamp is required by law shall be punished by a fine or by imprisonment of up to three (3) years”.

First and last name of applicant: _____

Signature: _____ **Date:** ____ . ____ . ____ **Place:** _____